

Thank you for choosing to travel with Down Under Tours. As part of our on-going quality control program, we encourage you to supply us with your feedback on your day out with us. All feedback is appreciated, along with any suggestions.

Date: _____
Tour Code: _____
Tour Name: Kuranda
Driver/Guides Name: _____
Nationality: _____
Zip Code: _____
Where did you book your tour? _____
When? _____
Age Group: 0-19 20-35 36-50 51-65 66+ _____

How would you rate your tour guides driving skills?
 BELOW AVERAGE AVERAGE ABOVE AVERAGE EXCELLENT
COMMENT: _____

How did you find your vehicle?
 BELOW AVERAGE AVERAGE ABOVE AVERAGE EXCELLENT
COMMENT: _____

Was your driver/guide informative & knowledgeable?
 YES NO
COMMENT: _____

Did he/she pass on sufficient information? YES NO
COMMENT: _____

Would you have liked more information? YES NO
COMMENT: _____

Did you enjoy the Kuranda Scenic Rail? (if applicable) YES NO
COMMENT: _____

Did you enjoy your lunch in Kuranda? (if applicable) YES NO
COMMENT: _____

How would you rate the service?
 BELOW AVERAGE AVERAGE ABOVE AVERAGE EXCELLENT
COMMENT: _____

Did you enjoy the Skyrail Rainforest Cableway? (if applicable) YES NO
COMMENT: _____

Did you enjoy the Tjapukai Aboriginal Cultural Park? (if applicable) YES NO
COMMENT: _____

How would you rate your meal at Tjapukai (KRST only)?
 BELOW AVERAGE AVERAGE ABOVE AVERAGE EXCELLENT
COMMENT: _____

Did you find your Host/Hostess attentive and helpful? YES NO
COMMENT: _____

Did you enjoy Rainforestation (if applicable)?
 BELOW AVERAGE AVERAGE ABOVE AVERAGE EXCELLENT
COMMENT: _____

How would you rate your meal at Rainforestation (KRPS only)?
 BELOW AVERAGE AVERAGE ABOVE AVERAGE
 EXCELLENT
COMMENT: _____

Do you feel the tour represented value for money? YES NO

Would you recommend this tour? YES NO

Is there anything you would change, and why?
COMMENT: _____

What was the highlight of your day?
COMMENT: _____

Name & Contact Details (optional):

We would like to thank you for your time & input. With your help, we aim to continue to provide our clients with a quality experience and the highest levels of satisfaction.

We hope to see you in the Tropical North again.


James Dixon ~ Managing Director



No stamp required
if posted in Australia



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Please direct any enquiries you may have in relation to this matter to our Privacy Officer.

"Our people make the difference."

DOWN UNDER TOURS
AUSTRALIA



GUEST QUESTIONNAIRE - Kuranda